

About DSL

At DSL, our purpose is creating moments of joy, one serving at a time. Representing world-class brand partners Taylor, Henny Penny & Franke Coffee Systems, DSL is the largest Canadian supplier of premium food service equipment, and the exclusive factory-authorized service provider for the equipment we sell.

At our core, we believe in doing right by our customers, finding the best solutions to fit their needs, being creative and innovative, working hard, and having fun along the way.

Are you looking to grow with a company with over a century of unmatched quality, expertise, and after-sales support? We want to hear from you!

Why Join Our Team?

- Competitive wage & health benefits
- Health Spending Account (Flex Spending Account or Health Spending Account)*
- 3 weeks paid vacation
- Strong company culture & core values
- RRSP matching program*
- Education support
- Opportunity for advancement

*Applicable once eligibility requirements are met

Position Summary

Reporting to the VP of Operations, this position is responsible for providing technical job functions such as trouble shooting, re-conditioning, rebuilding and servicing various types of Specialized Food Service Equipment in our Edmonton shop facility.

What you'll do:

- Over the phone troubleshooting
- Perform mechanical inspections and maintain frozen carbonated beverage (FCB) equipment, ice cream and shake machines, grills, ovens, and various hot food equipment
- Daily communication with Senior Shop Technician and Parts department to ensure parts and supplies are ordered in a timely fashion to complete jobs on target
- Accurately complete assigned checklists regarding equipment undergoing preventative maintenance and or reconditioning
- Process all shop work using the internal computer system
- Enter parts and service orders on handheld devices keeping inventory controls and time lines in check
- Keep the shop and area clean and in good condition and appearance to ensure a safe working environment
- Effectively handle multiple tasks or service jobs concurrently as demand requires
- Must adhere to all applicable safety standards and client-specific practices
- Assisting as required other departments for special projects or jobs
- Provide assistance as required to other areas of the business as it relates to equipment movement or demos in the test kitchen
- Maintain service tools and company supplied equipment in good working order
- Any other duties assigned my management

What you'll need:

- Commercial Appliance Certificate, Journeyman, or Apprentice

- HVAC Specialist Certificate
- Refrigeration/HVAC Apprentice
- Experience in the Commercial Equipment Technical or Food Service Industry
- Must be able to read, write, and comprehend the English language
- Must have a solid mechanical aptitude and a basic understanding of electrical systems
- Must be able to read technical manuals and various maintenance and repair documents
- Computer and smartphone/tablet literate, with the ability to learn and navigate new software quickly
- Meticulous and detail oriented
- Excellent customer service skills and interpersonal skills
- Must be able to follow instructions and work independently
- Possess excellent problem solving skills

Learn more about us at dslinc.com. To apply, submit your resume & cover letter to hr@dslinc.com with the position title included in the subject line. We thank all applicants for their interest, only those selected for an interview will be contacted.

