

Refrigeration Service Technician -Lethbridge, AB

## About DSL

At DSL, our purpose is creating moments of joy, one serving at a time. Representing world-class brand partners Taylor, Henny Penny & Franke Coffee Systems, DSL is the largest Canadian supplier of premium food service equipment, and the exclusive factory-authorized service provider for the equipment we sell.

At our core, we believe in doing right by our customers, finding the best solutions to fit their needs, being creative and innovative, working hard, and having fun along the way.

Are you looking to grow with a company with over a century of unmatched quality, expertise, and after-sales support? We want to hear from you!

## Why Join Our Team?

- Competitive wage & health benefits
- Health Spending Account (Flex Spending Account or Health Spending Account)\*
- 3 weeks paid vacation
- Strong company culture & core values
- RRSP matching program\*
- Education support, factory, & in-house training to ensure success
- Opportunity for advancement
- Travel opportunities in Western Canada
- Work primarily indoors
- Smartphone, uniform, specialty tools, & company vehicle provided for business use

\*Applicable once eligibility requirements are met

## Position Summary

DSL prides itself on building deep & enduring trust-based relationships with some of the biggest names in the food service industry. Our service technicians are our front line & are responsible for maintaining an extremely high level of customer service while repairing food service equipment.

What you'll do:

- Install, maintain & repair a variety of foodservice equipment
- Interact with our customers in a professional & courteous manner
- Assess & complete minor repairs quickly & accurately
- Maintain an accurate parts inventory in your company vehicle

What you'll need:

- Valid Commercial Appliance Certificate
- Refrigeration Journeyman or Apprenticeship. Apprenticeships or equivalent experience above 2<sup>nd</sup> year will be considered
- Refrigeration, HVAC, Appliance, Journeyman or Apprentice
- Valid class 5 driver's license (daily travel is required)
- Experience working in refrigeration, appliance repair, mechanical or electrical fields is beneficial, especially if related to Taylor, Franke Coffee or Henny Penny equipment or equivalent product lines (i.e., Rational, Blodgett, Garland, Bunn, Cornelius, FBD, Electrofreeze, or Stoelting)
- Experience working in a convenience store or fast-food establishment an asset

- Excellent customer service & communication skills
- Experience in a technical role with a high level of customer interaction is preferred. DSL will train the right candidate for the job!

Learn more about us at [dslinc.com](http://dslinc.com). To apply, submit your resume & cover letter to [hr@dslinc.com](mailto:hr@dslinc.com) with the position title included in the subject line. We thank all applicants for their interest, only those selected for an interview will be contacted.

